

Introduction

cIM is the University's instant messaging (IM) service. With an appropriately configured client, you can use this service to electronically chat with anyone else at the University who also has such a client, as well as people off-campus who are using Jabber-compatible services (such as Google Talk). cIM allows you to use instant messaging in a safe and secure environment. No commercial server is used, and your conversation is not mined for data. It's also easy to find people using cIM because you can look up contacts in the University's directory.

NSIT's recommended and supported IM client is Spark, as configured in the NSIT Connectivity Package. The documentation below explains some of Spark's key features. Spark is available for both Windows and Mac OS X.



Getting Started

To download Spark, our recommended cIM client, visit: nsit.uchicago.edu/connectivity. To install, simply follow on-screen installation instructions.

To launch Spark, go to Start > Programs > NSIT Connectivity Package > Spark.

Spark in three quick steps

1. Log in using your CNetID and CNet password.
2. To add a contact, go to Contacts > Add Contact. Enter in the CNetID of the person you want added, and click Add. (You can also enter an easy-to-remember nickname at this point.)
3. To start a chat, double-click on your friend's name in your contacts list.

To learn more about all of the features of cIM, please visit: nsit.uchicago.edu/cim. For help with cIM, go to nsit.uchicago.edu/docs/im.

For additional assistance, please email support@uchicago.edu or call 4-TECH

