

Getting Connected

Connecting to the University Network

Related Tip Sheet: Internet Options in Hyde Park

Introduction

NSIT provides more than one method of connecting to the University's network. If you have just purchased a new computer, you will need to configure your computer for internet access. Our methods for connection are outlined below.

Wireless Access

Wireless access to the internet is available in most areas of campus. If your computer has a wireless interface, you can use it to check email or browse the web in these areas, in accordance with our policy for wireless access. Wireless instructions and the policy are available on our Wireless site at nsit.uchicago.edu/wireless.

Wired Access

More conventionally, computers are plugged into a data jack. Each computer or other device connected to the University of Chicago network needs an IP address in order to send or receive information on the network. In many areas of campus and all the residence halls, an IP address is automatically available when a computer is physically connected to a jack. If there is no jack in a location where you require one, place an order by phoning 2-9100. If a jack in that location needs to be activated or repaired, you can request such work through our Jack Activation form, on the Forms page at nsit.uchicago.edu/campusconnect/forms. For more information about jacks and wired access, visit the Network Connectivity on Campus site at nsit.uchicago.edu/campusconnect.

Connecting in the Residence Halls

Computing in the Residence Halls is handled with consideration of the unique needs and concerns of the residents. Visit housing.uchicago.edu/residential_computing for more information.

Off-Campus Connections

Members of the University community can access the campus network from off campus. For instructions, see the Network Connections From Off Campus website at nsit.uchicago.edu/offcampusconnect. For more information about connecting to the University network from home, see our *Internet Options in Hyde Park* tip sheet.

Travelers or those with broadband internet connections who want access to resources that are restricted to the University community can avail themselves of our VPN service as outlined on nsit.uchicago.edu/vpn. This service lets you access restricted resources held on the University network, such as non-web-based file shares. If you are unsure about whether or not you need to use the VPN, check with local support or call 4-TECH before installing the VPN software.

If your remote connection needs are complex, you may wish to consult with your departmental support team.



Get the Software

Software for the most popular network uses is available on the Connectivity Software website at nsit.uchicago.edu/connectivity.

Practice Safe Computing

At the point your machine connects to the network, it becomes vulnerable to attack. Make sure you are running antivirus software and that your machine is set to automatically update your operating system. For more information, visit our Safe Computing website at safecomputing.uchicago.edu.

For additional assistance

Please email support@uchicago.edu or call 4-TECH



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