

Technology Services for the University of Chicago

Services from NSIT Central Computing

Related Tip Sheet: NSIT Student Suite

Introduction to Technology Services

The University provides technical assistance to members of the University community in a number of ways. NSIT, the central computing organization, provides services that are available to large parts of the University, such as telephony, networking, and CNetIDs. NSIT also provides desktop support to units that contract for this service through our Distributed Desktop Support group. Your departmental administrator will know whether your unit contracts for such services. In addition, NSIT provides several direct support channels, such as the NSIT telephone support hotline, 4-TECH (834-8324). Anyone at the University can call 4-TECH or email support@uchicago.edu and get help with supported systems.

Most Frequently Requested NSIT Services

Identity - Establish your University of Chicago identity with a CNetID and a Chicago Card.

Email - Once you claim your CNetID, you'll have access to your University of Chicago email.

Computer & Software Sales & Licensing - The University of Chicago offers a wealth of software, from visiting one of the many USITE computers around campus, purchasing a license that allows you to run software on your computer, or outright purchasing your own copy of a software program.

Networking - NSIT provides multiple ways of connecting to the University's network, including wired and wireless access on campus as well as connections from off campus.

Telephones, Fax & Paging - NSIT offer a variety of basic and advanced telephone, fax, and paging options.

Chalk Learning Management System - Chalk is the University's learning management tool, which provides a common easy-to-use framework for course materials.

To get started with these services, visit the Welcome site at nsit.uchicago.edu/welcome.

Contact Technical Support

In addition to NSIT's technical support, many University units employ local technical specialists that provide assistance solely to persons within that unit, and sometimes only to subsets of persons, such as faculty. Each unit at the University varies in its number of local technical specialists and in their responsibilities. The residence halls also employ Resident Computing Assistants who help students set up their computers and resolve problems. Visit nsit.uchicago.edu/unitsupport for a list of the contact information and services provided by local technical groups and residential computing assistants.



If you have any questions, we encourage you to call 834-TECH (834-8324) or email support@uchicago.edu. We can provide tips about central services that are available to you. We can also help you determine the optimal place to call for help—including pointers to local personnel who may be able to offer specialized services.

NSIT Contact Information

Support Line (4-TECH)

773-834-8324 | support@uchicago.edu

Voice & Data Networking

773-702-9100 | 29100@uchicago.edu

Solution Center

773-702-6086 | solutioncenter@uchicago.edu

ID & Privileges

773-702-3344 | ipo@uchicago.edu

Research & Teaching

773-702-9944 | start-team@uchicago.edu

Visit nsit.uchicago.edu/assistance for a full list of NSIT contact information.



THE UNIVERSITY OF CHICAGO
NSIT Networking Services & Information Technologies