

# NSIT Student Suite

## Services Available to UChicago Students

*Related Tip Sheet: Software at the University*

### Introduction

NSIT provides a plethora of services for students. The services listed below are just a sampling; search [nsit.uchicago.edu/findit](https://nsit.uchicago.edu/findit) for more student resources.

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### Email

cMail is the University's primary email service, available free of charge. You can access cMail via the web at [webmail.uchicago.edu](https://webmail.uchicago.edu) or can install a program, such as Mozilla Thunderbird, to read and file your email. For more information about cMail, visit [nsit.uchicago.edu/email](https://nsit.uchicago.edu/email).

### Chalk

Chalk is the University of Chicago's learning management tool. It provides a secure, easy-to-use environment for posting materials and information related to teaching, learning, and research, or participating in sponsored organizations. To access Chalk, go to [chalk.uchicago.edu](https://chalk.uchicago.edu) and log in using your CNetID and password. Learn more at [nsit.uchicago.edu/chalk](https://nsit.uchicago.edu/chalk).

### WebShare

WebShare is a web-based file sharing tool available at no charge. You can use WebShare to store, share or easily access files. Your WebShare directory has one gigabyte of storage. To access WebShare, go to [webshare.uchicago.edu](https://webshare.uchicago.edu) and log in using your CNetID and password. Learn more at [nsit.uchicago.edu/webshare](https://nsit.uchicago.edu/webshare).

### USITE Computers

NSIT provides computers for student use throughout campus, available to those with valid CNetIDs. USITE computers provide a standard suite of software, including many applications required for courses. Learn more at [nsit.uchicago.edu/usite](https://nsit.uchicago.edu/usite).

### IDs and Transportation

You can visit the ID and Privileges office in the lobby of the Regenstein library to get or replace your University ID card, get help with your CNetID, purchase CTA or Omega Airport Shuttle passes, obtain an international student ID card, have a passport photos taken, or rent a locker in the Regenstein library. Learn more at [ipo.uchicago.edu](https://ipo.uchicago.edu).

### cTV

cTV allows you to watch a selection of television channels over the campus data network. cTV is accessible via wired ethernet connections in almost all campus buildings. For more information, visit [nsit.uchicago.edu/ctv](https://nsit.uchicago.edu/ctv).

### Keep Yourself Safe

Protect yourself by reading and following the tips on the Safe Computing website ([nsit.uchicago.edu/safecomputing](https://nsit.uchicago.edu/safecomputing)), and signing up for cAlert ([calert.uchicago.edu](https://calert.uchicago.edu)) to be notified in the event of a campus emergency or closing.



### Phone Services

Each residence hall room has a phone that offers offers campus, local, and domestic long distance calling at no cost. Residents can request an authorization code (Authcode) via the Telecommunications link in cMore, to make international calls at varying rates, or may purchase a calling card from the Campus Bookstore. Basic phone service includes call waiting, abbreviated dialing, remote call forwarding, and three-way calling. One free, basic voice mailbox is available by request, per room. Students with roommates may share this mailbox or may subscribe for a nominal fee for additional mailboxes. Learn more at [nsit.uchicago.edu/telephone](https://nsit.uchicago.edu/telephone).

### Hardware and Software Sales

The University offers a wealth of software. You can visit the Solution Center ([nsit.uchicago.edu/solutioncenter](https://nsit.uchicago.edu/solutioncenter)) for help with purchasing software or browse available software at [ostore.uchicago.edu](https://ostore.uchicago.edu). For more information, see the *Software at the University* tip sheet. For free training classes in software and multimedia products, visit [nsit.uchicago.edu/training](https://nsit.uchicago.edu/training).

### Hardware Services

For repairs to your computer or other hardware, the Hardware Service Department is available for walk-in or on-site appointments. For more information, visit [nsit.uchicago.edu/repair](https://nsit.uchicago.edu/repair). The University also offers a recycling program for old hardware. Learn more at [nsit.uchicago.edu/recycling](https://nsit.uchicago.edu/recycling).

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### For additional assistance

Please email [support@uchicago.edu](mailto:support@uchicago.edu) or call 4-TECH

